

section:
annex a - quality policy

ISO 9001:2000
annex

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The Company quality objective is to provide the highest standard of customer service, ensuring that all products and services meet customers' specified requirements and exceed expectations.

The highest quality products and services are to be provided at competitive prices to ensure continued customer satisfaction.

The philosophy of "**Right First Time**" is encouraged throughout the Company as the only acceptable quality principle.

The company is committed to comply to a documented Quality System, which is operated and maintained in accordance with **EN ISO 9001** : latest edition.

All necessary training facilities and resources are provided to ensure the continued availability of competent personnel and technical excellence at all levels within the Company.

All employees share the responsibility for the quality of product and service at all stages of manufacture, and are encouraged to actively participate in continuous improvement of the Quality Management System.



Phil Findley
Managing Director
15th January 2003